

EXCHANGE / RETURN FORM

ORDERNR.
 FAMILIYNAME
 FIRSTNAME
 STREET / NR.
 ZIP CODE / TOWN
 PHONE NR. (incl. Country Code)
 MOBILE
 E-MAIL ADRESSE
 BIRTH DATE
 PHONE NR. DURING THE DAY

RETURN ADDRESS
 Logistikcenter Blue Tomato
 Köglerweg 50 - Halle 1
 8042 Graz
 Austria

- exchange product
- hold the value as credit for future orders
- Refund of the product value/difference to my credit card (only possible if the order was previously issued by credit card)
- OR Refund of the product value/difference onto the following bank account*

ACCOUNT HOLDER
 IBAN
 BIC
 CLEARING NUMBER**

Please complete the above information in full so that we can deal with your return quickly. *Please provide your IBAN and BIC Numbers so that no transaction costs will occur. **The clearing number is only required for orders from Switzerland.

- OR Refund of the product value/difference as credit onto the paypal account

Paypal E-Mail *

*Please write here the email address of your Paypal account. Costs may occur for reimbursement.

RETURN ITEM

Article Nr.	Name	Colour	Size	Number	Reason*

*01 too large 02 too small 03 don't like the product 04 product photo was different 05 late delivery 06 wrong delivery 07 damaged product (please note the exact damage) ... for incidents of transport damage please call us immediately!

EXCHANGE PRODUCT

Article Nr.	Name	Colour	Size	Number	Reason*

CHECK LIST

- 01 Returns form fully completed and copy of your invoice
- 02 Pack the returned products well (original packaging preferred)
- 03 Provide sufficient postage on the package
- 04 Returned packages with insufficient postage will not be accepted
- 05 Please allow up to 7 days for returns processing!

QUESTIONS?

Please Call our Customer Service
 Tel.: +43 (0) 3687 242 23 33 or send us an e-Mail
 to support@blue-tomato.com



RETURNED PACKAGES WITH INSUFFICIENT POSTAGE WILL NOT BE ACCEPTED!