

# RETURNS FORM

Order Number
First Name
Last Name
E-Mail Address

## RETURN ADDRESS

Blue Tomato Distribution Center  
Köglerweg 50 - Halle 1  
8042 Graz  
Austria



## What are you returning?

Product Number	Product Name	Colour	Size	Quantity	Reason*

- \* **01** Too big / too loose
- 02** Too small / too tight
- 04** Material / colour different to that pictured
- 11** Does not match the product description
- 03** I don't like the product
- 12** Ordered for choice
- 06** Delivery was incorrect
- 05** Delivery was too late

**07** Product damaged / missing (e.g. stains, scratches, holes, etc.)  
Please describe the damage:

In the event of transport-related damage, please contact our customer service team promptly and directly.

## How will you receive your refund?

As soon as the return arrives at our facility, we will return your money via the same payment method used for your order. For cash payments, we will require your bank details to reimburse you.

Account Holder
IBAN
BIC

For swift processing, simply include this completed form and the receipt for your order in the package and ship it with sufficient postage to the address stated above or use, where available, the enclosed return label.

**Please retain the sent package receipt and allow 7 days for processing.**

## Still have questions?

More explicit details on processing returns can be found in our webshop or by contacting our customer service team.



**Customer Service**  
Tel. (Austria): +43 3687 24223 33  
Tel. (Germany): +49 89 41614861  
E-Mail: [info@blue-tomato.com](mailto:info@blue-tomato.com)

Using the returns form is optional and does not limit your right of cancellation.