

# RETURNS FORM

EN

Order Number
First Name
Last Name
E-Mail Address

## RETURN ADDRESS

Blue Tomato Distribution Center  
Köglerweg 50 - Halle 1  
8042 Graz  
Austria



## What are you returning?

Product Number	Product Name	Colour	Size	Quantity	Reason*

- \* **01** Too big / too loose
- 02** Too small / too tight
- 04** Different material / colour to the picture
- 11** Does not match the product description
- 03** I don't like the product
- 12** Ordered just to try
- 06** Delivery problems
- 05** Delivered too late

**07** Product damaged / missing (e.g. stains, scratches, holes, etc.)  
Please describe the damage:

In the event of transport-related damage, please contact our customer service team straight away.

## How will you receive your refund?

When your return arrives at our facility, we will reimburse your money with the same payment method you used for your order. If you paid by cash on delivery, we will contact you directly for your bank details.

Include this completed form and the receipt for your order in the package. Ship it with sufficient postage to the address stated above or use, where available, the enclosed return label.

**Please keep the postage receipt and allow for 7 days processing time.**

## If you still have questions:

More details on returns can be found in our webshop or by contacting our Customer Service.



Using the returns form is optional and does not limit your right of cancellation.

## Customer Service

Tel. (Austria): +43 3687 24223 33

Tel. (Germany): +49 89 41614861

E-Mail: [info@blue-tomato.com](mailto:info@blue-tomato.com)